

# Kappasphere, LLC madFLASH™ ORDER FORM

**To receive the madFLASH please be ready to complete these steps:**

1. Complete, sign and fax this form to Kappasphere: 951-296-6845
2. Upon our receipt of this form, you will be sent a confirmation of your order along with important instructions for removal and shipping.
3. You will personally ship your ECU to our specialist using your own preferred carrier.\* Your re-flashed ECU will be sent back via your choice of overnight or 2 day UPS service.
4. Reinstall and enjoy on the track.

**Estimated turn around time is 10 business days. Actual turn-around times may vary. Any Questions? 951-296-6845**

## BILLING INFORMATION

Last name:		First:	
Billing address:		City:	State:
ZIP:	Billing phone no.: (    )	E-mail address:	

## INSTALLER INFORMATION - WHERE WOULD YOU LIKE YOUR RE-FLASHED ECU TO BE SHIPPED TO?

<input type="checkbox"/> <i>Same installer as billing address</i>		Last name:		First:	
Shipping address:		City:		State:	
ZIP:	Shipping phone: (    )	E-mail address:			
<b>Shipping Options*:</b>		<input type="checkbox"/> <b>FedEx Standard Overnight : \$30.00* - \$100.00* USD</b>		<input type="checkbox"/> <b>FedEx 2Day: \$20.00* - \$60.00* USD</b>	

## ORDER AND PAYMENT INFORMATION

Credit Card Type:	<input type="checkbox"/> Visa	<input type="checkbox"/> American Express	<input type="checkbox"/> MasterCard	<input type="checkbox"/> Discover	Expiration (MM/YY) ____ / ____
Credit card number:					CVV Code (3 digit security number on the back of the card for MC, VISA and DISC. 4 Digit number on the top right for AmEx) :

In the next section please identify your model and best tune option for your car. The tune options are slightly different for the Redline and GXP then the base model Sky and Solstice. Redline and GXP owners should use the second set of tuning options. It is important to choose the tune option most closely related to your current motor setup. Remember that software upgrades in the future are free, so you can have your ECU reflashed again when you get more engine modifications. **You must run 91 octane gasolines with this ECU reflash.**

<b>I own:</b>	<b>Sky</b>	<input type="checkbox"/> 2.4L motor	<b>Solstice</b>	<input type="checkbox"/> 2.4L motor
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**Choose the tune level by matching your Sky or Solstice's modifications with the best option below. Redline and GXP skip this step.**

Tune:	<input type="checkbox"/> <b>Tune 1</b> (Stock No-bolt on Engine Modifications)	<input type="checkbox"/> <b>Tune 2</b> (Intake System and/or Big-Bore Throttle Body and/or Cat-back Exhaust System)	<input type="checkbox"/> <b>Tune 3</b> (Intake System and/or Big-Bore Throttle Body and/or Cat-back Exhaust and/or Header and/or High-flow Cat and/or Mild Cam Work)	<i>Total + 7.75% sales tax CA residents only.</i>
	<b>I own:</b> <b>Sky Redline</b>			

<b>I own:</b>	<b>Sky Redline</b>	<input type="checkbox"/> 2.0L motor	<b>Solstice GXP</b>	<input type="checkbox"/> 2.0L motor
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**Choose the tune level by matching your Redline or GXP's modifications with the best option below.**

Tune:	<input type="checkbox"/> <b>Tune 1</b> (Stock No-bolt on Engine Modifications)	<input type="checkbox"/> <b>Tune 2</b> (Intake System and/or Big-Bore Throttle Body)	<input type="checkbox"/> <b>Tune 3</b> (Intake System and/or Big-Bore Throttle Body and/or Cat-back Exhaust System and/or Larger Volume Intercooler Kits)	<i>Total + 7.75% sales tax CA residents only.</i>
	<b>I own:</b> <b>Sky Redline</b>			

<b>Car Year</b>	<input type="checkbox"/> 2006	<input type="checkbox"/> 2007	<input type="checkbox"/> 2008	<input type="checkbox"/> 2009 coming soon
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<b>VIN Number</b> (needed for free future upgrades):	
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*Terms and Conditions on Page 2*

## TERMS AND CONDITIONS

**\* Shipping to the ECU flash specialist is your responsibility, and is not included in the price of the flash. You will be provided with the flash service address after submission of this form. You will also be charged for return shipping from our ECU flash specialist to your home or installer. This shipping charge will meet the above indicated estimates if within the 48 contiguous United States. If shipped outside the 48 contiguous United States, shipping rates will be greater than those listed. Please contact us for a quote. The actual charge will be reflected in your order confirmation.**

### ***Return and Refund Policy***

Kappasphere is committed to complete customer satisfaction with our products. We will accept returns for regularly-priced items within 30 days provided that the product has not been installed, has not been damaged in any way, and is in its complete and original packaging suitable for resale. A restocking fee of 15% will be charged for returned items that are not defective. We do not accept returns of custom ordered products. Costs of any free shipping included in the initial order will be deducted from the refund.

To return a product, you must request a Return Merchandise Authorization number (RMA) prior to returning the product. Products without a valid RMA number will be refused from the shipper. An RMA may be requested by contacting customer service at 951-296-6762 ex 204. Once we issue a RMA, we must receive the product within 10 days or no refunds will be given. Shipping costs for returned items are your responsibility.

When returning any item, please be sure to pack the product properly. We recommend that you purchase shipping insurance. We cannot provide a refund for any product received in our warehouse in damaged condition. In such a case, you must file a claim with the shipping company and advise us as what to do with the damaged product. We will hold your product for 30 days, after which the product will be destroyed.

### ***Damaged Goods***

Any product that is received damaged must be reported within 24 hours of receipt. Kappasphere cannot accept responsibility for any damages not reported within this timeframe. Upon receiving a product that is damaged, you must contact us for a Return Merchandise Authorization number before returning the product.

### ***Cancelled Orders***

You may cancel an order that has not been shipped unless it is a special order or customized product. Any cancellation fees imposed by the manufacturer will be your responsibility and will be deducted from any refund. If you cancel an order that has been shipped, terms and conditions for the Return & Refund Policy above will apply.

### ***Privacy***

Kappasphere is committed to protecting the privacy of our customers and using customer information responsibly. Your e-mail address is used only when we are confirming your order or notifying you of additions, updates or news concerning our website. Kappasphere does not make your e-mail address available to any other companies. All transactions at our site are handled with the industry - standard Secure Sockets Layer (SSL) encryption. When you enter your credit card number and personal information into the order form it is transmitted in an encrypted manner and decoded when it is submitted to our bank processor. This provides the most secure shopping environment for our valued customers at all times.

### ***Disclaimer of Warranties by Seller and Release of Liability***

The Seller, Kappasphere, does not offer and hereby disclaims all warranties, either express or Implied, regarding fitness for a particular purpose, for merchandise provided by Kappasphere. Manufacturer's warranties are unaffected by this disclaimer. If the sale is through Kappasphere, it is the responsibility of the user/ assembler to verify the correctness of size and application of the merchandise before installation. Some merchandise may be inappropriate for either street use or for off-road, racing or track use, as such uses may expose the merchandise to conditions not anticipated in the design and application of the merchandise and Kappasphere makes no representations regarding the propriety of using the merchandise for such applications or the effect of such use on the manufacturer's warranty. For those services and or merchandise which may involve competitive applications, buyer acknowledges such activities are inherently dangerous and releases Sector111 from any risks attendant thereto, as well as for any risks arising from misuse or improper application.

## WAIVER

I understand this product is for TRACK USE ONLY. Use of this ECU re-flash in my car will render the car non-compliant for road use. I HAVE also READ and fully understand the terms and conditions. I understand that I HAVE GIVEN UP SUBSTANTIAL RIGHTS BY SIGNING IT, AND HAVE SIGNED IT FREELY AND VOLUNTARILY WITHOUT ANY INDUCEMENT, ASSURANCE OR GUARANTEE BEING MADE TO ME AND INTEND MY SIGNATURE TO BE A COMPLETE AND UNCONDITIONAL RELEASE OF ALL LIABILITY of Kappasphere, LLC TO THE GREATEST EXTENT ALLOWED BY LAW.

<i>Signature</i>	<i>Date</i>